

PATIENT SAFETY: A COMMITMENT TO SAFE CARE



This Program is For:

- Clinical Nurses
- Nurse Educators
- Nursing Supervisors,
- Nurse Administrators
- Hospital Guest Relation Staff
- Front Desk and House keeping staff

Duration of the Course:
One Day Program / 8 hours

Mode of Delivery:
On-site / Virtual



In today's increasingly complex healthcare environment, the risk of human error is ever-present. A mature health system recognizes this and prioritizes patient safety as a fundamental aspect of delivering quality care. Patient safety aims to prevent and mitigate risks, errors, and harm to patients during healthcare delivery. Central to this discipline is the philosophy of continuous improvement, learning from errors, and adverse events to enhance care quality. Globally, there is a consensus that quality health services must be effective, safe, and people-centered.

The World Health Organization (WHO) has been a pioneer in advancing patient safety since launching the World Alliance for Patient Safety in 2004. WHO has driven significant improvements within member states by addressing major patient safety challenges.

Healthcare Professionals (HCPs) play a crucial and unique role in preventing, identifying, reporting, and managing errors and harms in healthcare settings. Therefore, investing in their education and training in patient safety is a strategic imperative. Through our comprehensive blended learning program on Patient Safety, participants will acquire the essential tools, skills, and confidence to become leaders in creating a safe environment for patients, ultimately leading to better clinical outcomes.

Support your HCPs to deliver safe, high-quality, and compassionate care by enrolling them in this transformative training program. Equip them to lead in their healthcare settings, ensuring a foolproof care system that is financially sustainable. Together, we can make a promise to safe care a reality for every patient.

Key Learning Points from "Patient Safety: A Commitment to Safe Care

- Prioritizing Patient Safety in Healthcare
- International Patient Safety Goals
- Philosophy of Continuous Improvement in IPSPG
- Global Consensus on Quality Health Services
- Sentinel events, Quality tools and Patients' and Family involvement in IPSPG initiatives
- WHO's Role in Advancing Patient Safety
- Major Patient Safety Initiatives